

## Privacy Policy – EventPay

### 1. Introduction

EventPay attaches great importance to the protection of your personal data. In this privacy policy, we explain which data we collect, how we use it, and what rights you have regarding your data. We act in accordance with the General Data Protection Regulation (GDPR) and other applicable privacy laws.

### 2. Who are we?

EventPay is located at Sleeuwagen 48, 1785 Merchtem, Belgium, and is responsible for processing your personal data. For any questions regarding this privacy policy, you can contact us at [info@eventpay.be](mailto:info@eventpay.be).

### 3. What data do we collect?

Depending on your interaction with our services, we may collect the following personal data:

- Identification data: such as name, address, email address, and phone number.
- Payment data: such as bank account number or credit card details.
- Technical data: such as IP address, browser information, and website usage behavior.
- Communication data: such as email correspondence or other communication channels.

### 4. How do we collect your data?

We collect your data in various ways:

- Directly from you: when you register for our services, make a payment, or contact us.
- Automatically: through cookies and similar technologies when you visit our website.
- Through third parties: such as partners or service providers supporting our services.

### 5. Why do we process your data?

We process your personal data for the following purposes:

- Service delivery: to provide and manage our payment services.
- Customer support: to respond to your inquiries and provide assistance.
- Legal obligations: to comply with legal and regulatory requirements.
- Marketing: to inform you about our services, offers, and updates, provided you have given consent.

### 6. Who do we share your data with?

Your data may be shared with:

- Service providers: such as IT suppliers and payment processors.
- Legal authorities: when required by law or regulation.
- Partners: when necessary to deliver our services.

We ensure that these third parties take appropriate measures to protect your data and process it in compliance with GDPR.

**7. How long do we retain your data?**

We do not retain your personal data longer than necessary for the purposes for which it was collected, unless a longer retention period is required by law.

**8. How do we protect your data?**

We implement appropriate technical and organizational measures to protect your personal data against loss, misuse, and unauthorized access. This includes encryption, firewalls, and secure servers.

**9. What are your rights?**

You have the following rights:

- Right of access
- Right to rectification
- Right to erasure
- Right to restriction of processing
- Right to data portability
- Right to object (including for direct marketing)

To exercise your rights, you can contact us at [direct@eventpay.be](mailto:direct@eventpay.be). We will handle your request within the legal timeframes.

**10. Changes to this policy**

We may update this privacy policy from time to time. The most recent version is always available on our website. We recommend reviewing it regularly.

**11. Contact**

For any questions or comments, please contact EventPay via [info@eventpay.be](mailto:info@eventpay.be) or by post at Sleeuwagen 48, 1785 Merchtem, Belgium.